Performance Therapeutics
1320 Old Weisgarber Road
Knoxville, TN 37909
(865) 584-1054 Fax (865) 588-8350

Cancellation & No-Show Policy

To better serve our patients, we have implemented an appointment cancellation and no-show policy. Last minute cancellations and no-shows make it difficult to serve other patients who are in pain and are waiting to be scheduled. We value our opportunity to help patients and provide a high level of quality care. Our busy practice has a long waiting list and we want to be considerate to all our patients and their needs.

No-shows or failure to cancel an appointment less than twenty-four hours prior to the appointment time will result in a $20.00 fee to the patient account. Insurance will not cover this fee. If notification is received within 24 hours and the appointment is rescheduled, there will be no fee.

Two repeated no-shows for scheduled appointments will result in cancellation of all future appointments. Insurance companies require documentation that you are making progress in returning to pain-free activity in order to pay for your treatment.

If you are going to be more than 15 minutes late for an appointment please contact our front desk so that we may notify your Therapist of the delay.

Thank you for choosing Performance Therapeutics, we greatly appreciate the opportunity to work with you.

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Patient or Responsible Party Date

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Witness Date